Mastercard Island Pass

Terms and Conditions

Powered by Mastercard. Curated by DBI Hotels. Explore properties and bookings: www.moihotels.com

These terms apply to every **Mastercard Island Pass** booking under the **Island Nomad Pass**. By booking, guests agree to them. The offer is valid until 15 December 2026 and is subject to availability of rooms.

1. Know your pass

Pass	Duration	Paid nights	Moving between locations
Workation Pass	7 days	6 nights	Minimum 4 consecutive nights in the first location, then one switch for the remaining 2 nights
Islander Pass	30 days	29 nights	Minimum 6 consecutive nights in the first location, then minimum 3 nights in each rotating location
Resident Pass	90 days	89 nights	Minimum 6 consecutive nights in the first location, then minimum 3 nights in each rotating location

Guests choose their preferred pass and a room type at booking. The room types are:

- **Crew:** shared dorm
- **Duo:** shared double room for 2 guests
- **Solo:** private room

Rates are per person and are shown at booking. The Duo room needs a minimum of 2 guests, and the rate is multiplied by 2. For enquiries about the 30 day Islander Pass and 90 day Resident Pass, please contact our concierge on WhatsApp through www.moihotels.com.

2. Offer and eligibility

- The offer applies to bookings and travel between 15 October and 15 December 2026, subject to room availability.
- Open to all Mastercard cardholders, whether debit, credit or prepaid.
- Every guest must be 18 or over and carry valid identification.
- The cardholder must be present at check in and show the same card used to book.
- Bookings are made online at www.moihotels.com/mastercard-offers.

3. What is included

- **Accommodation** – Your room for every paid night of the pass, with daily breakfast
- **Stay Connected** – Free tourist SIM card with 30GB data from arrival, plus WiFi throughout the resort
- **Resort Access** – Pools, workspaces, facilities, and common areas
- **Weekly Laundry** – One round per week
- **Social Scene** – Entry to selected party nights
- **Concierge Support** – Your local guide for where to eat, surf, party, and shop

- **Activity Credit** – Up to LKR 5,000 per person for one activity. Anything beyond the credit is paid by the guest.

4. Pick your activity or tour

Your activity or tour credit, up to LKR 5,000 per person, applies to any one of these:

- Snorkeling
- Surf class
- Sri Lankan cooking class
- Batik making
- Relaxing full body massage
- Yoga or meditation session
- Guided cultural tour
- Sustainable Farm Tour
- Stilt Fishing
- River Safari

5. Location switches, rooms and upgrades

- All location switches are subject to availability and require pre booking through your dedicated concierge.
- Room types vary by property, so an equivalent room type is provided at each location.
- Guests can ask the concierge about room upgrades or changes during their stay. Upgrades depend on availability, and the rate difference is paid by the guest directly to the hotel.
- Downgrades are not available, and there is no refund for choosing a lower room category than the one booked.

6. Extend your stay

1. **Same flat nightly rate.** Extra nights in the same room type, within the same season, are charged at the same flat nightly rate. No surcharge for staying longer.
2. **Explore more properties.** Preferential rates at other DBI partner properties, arranged by your concierge and based on availability.

Extended nights must be in the same room type as the original booking and taken as one continuous stay, not split into separate visits. To keep the flat nightly rate, the extended nights must fall within the same season as the original booking. Ask your concierge to add nights or to add a second stop at a partner property.

7. Optional extras

Optional extras are arranged by your concierge at an extra charge and priced when you choose them. Nothing is added unless you ask.

Extra	What it is
Airport transfer	Arrival, departure or both, in a pre booked car
More experiences	Extra surf classes, snorkelling, cooking, batik or massage
Scooter or tuk tuk	Explore the coast at your own pace. Scooters need a valid licence.
Day trips	Guided trips along the south coast
Preferential laundry pricing	One round is already included. Extra rounds at a discounted rate.
Early check in or late check out	Subject to availability
Extra SIM data	A top up if your work needs more
Photography session	Capture the trip with a local photographer

8. Added perks with your Mastercard

Everything here gets even better when you pay with your Mastercard.

- **15% off every meal** – At our restaurants and partner spots. Minimum spend applies (ask your concierge for specifics per outlet)
- **20% off selected massages** – Every time you pay with your Mastercard
- **Welcome drink** – Waiting for you on arrival
- **Late checkout** – On your last day, subject to availability
- **Pickleball priority** – Book first for the best time slots
- **Ice bath session** – One complimentary session during your stay
- **Unlimited tea and coffee** – Water, tea, and coffee replenished daily in your room, plus mini bar stocked once (Solo and Duo rooms only)

9. Cancellations and refunds

This cancellation policy applies to the 7 day Workation Pass.

Days before arrival	Refund
21 days or more	Full refund
14 to 20 days	50%
7 to 13 days	30%
Fewer than 7 days	No refund

Applicable bank fees are deducted from refunds before they are processed.

10. Good to know

- Passes are personal and cannot be transferred.
- Pass rates are our lowest rates and will not be discounted further. Management may revise pricing for new bookings without prior notice, due to market conditions, demand and similar factors. Once a booking is confirmed with payment, the price paid is guaranteed and is not affected by later changes.

- Guests are responsible for their travel documents, visas and entry requirements for Sri Lanka.
- Guests are asked to respect each property's house rules. DBI Hotels may end a stay without refund if a guest's behaviour affects the safety or comfort of others.
- The Mastercard Island Pass is powered by Mastercard and curated by DBI Hotels. Stays are provided and managed by DBI Hotels.